

# Leisure and Cultural Trusts

Insurance and Risk Management  
from Gallagher's Charity and  
Healthcare Division



**Gallagher**

Insurance | Risk Management | Consulting



## Gallagher and Community Leisure UK

**Gallagher's Charity and Healthcare Division works with more than 20 Community Leisure UK members to help them manage and mitigate the risks they face in the not-for-profit sector.**

We began our official partnership with Community Leisure UK in April 2023 to build on our established relationships with the organisation and its members. Not only do we provide bespoke insurance programmes for members, we also support them through a range of risk management services, regular knowledge sharing, and industry insights. Many CLUK members have already taken advantage of this extra value, including IOSH training and cyber risk management consultations, to name a few.

Our dedicated team is here to assist you as you protect and grow your organisation, helping you serve your community and realise your vision.

'We are delighted to welcome Gallagher Insurance as a new business partner. We look forward to working closely together to support our members, as well as sharing insight and learning.'

**Kirsty Cumming, Chief Executive Officer, Community Leisure UK**

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## Gallagher's Charity and Healthcare Division

Gallagher understands the unique risks and challenges the charity sector faces and the importance of protecting the valuable work you do.

As one of the leading UK insurance brokers for charitable, voluntary, and not-for-profit organisations, Gallagher looks after all kinds of charities, from small community groups to national and international organisations.

We work with more than 8,500 voluntary and care sector clients in the UK, including leisure and cultural trusts, supporting them with their insurance needs. We also offer a range of risk management services to help our clients better understand, manage, and mitigate the complex risks they face today.

'My experience with the team at Gallagher has been extremely positive. Throughout our discussions and negotiations, they have demonstrated an excellent grasp of my sector and helped us to identify and, where possible, mitigate risks for the organisation. Their prompt responses and attention to detail have provided me and my colleagues with confidence, and we look forward to a long and fruitful partnership.'

**Scott Rolfe, CEO, Halo Leisure**



**70**

**DEDICATED CHARITY TEAM MEMBERS**

**30 years**

**EXPERIENCE IN THE SECTOR**

**8,500+**

**VOLUNTARY AND CARE  
SECTOR CLIENTS IN THE UK**

# Gallagher's UK Charity Sector Specialism

Gallagher has a strong track record of working in the charity sector dating back to when our company was founded. Over the past 30 years, our Niche Practice Charity and Healthcare Division has grown to make Gallagher one of the UK's leading brokers for the charity and voluntary sector.

Our offices are based in London and Birmingham, from which our 70-strong team looks after our clients across the UK, covering all areas of the voluntary sector, including:

- Leisure and Cultural trusts
- Healthcare and disability
- Community development
- Youth organisations
- Sports organisations
- Educational and skills development
- Community transport
- Arts and culture
- Animal welfare
- Environmental protection
- Fundraising
- Housing and accommodation
- Conflict resolution and human rights
- Religious and faith-based groups

We understand that every not-for-profit organisation is unique and will have different insurance needs. We will work with you to determine the most suitable covers for you, and we can organise them under a single insurance policy.

'Gallagher has an outstanding reputation and their knowledge and understanding of not only the charity sector but the Special Olympics as a whole gives us huge confidence that we are working with the right partners.'

**Laura Baxter MBE, Strategic Director of Growth & Legacy, Special Olympics GB**



## Insurance Products:

The covers we provide include, but are not limited to:

- Public Liability
- Employers' Liability
- Trustee Indemnity
- Cyber and Crime Insurance
- Buildings and Contents
- Business Equipment
- Cash on Premises
- Goods in Transit
- Motor and Minibus Insurance
- Business Interruption
- Legal Expenses
- Reputational Risk



## Why Choose Gallagher?

**Exclusive insurance products:** We have access to a panel of selected insurers who have an appetite for underwriting charities and can provide you with a range of options and quotes.

**Risk management solutions:** We can support you with managing your organisational risks, such as your health and safety responsibilities, regulatory risks, and cyber/data risks.

**Tender success:** We can help you strengthen your tenders and bids for funding by demonstrating your organisation's risk management and compliance.

**Charity underwriting team:** Our in-house charity schemes are exclusive to Gallagher, with terms and prices negotiated just for our customers.

**Dedicated account management:** Partnering with Gallagher means you will have the strength of our experienced Charities team behind you, providing structured and ongoing support all year round.

**In-house claims team:** Our in-house claims team will assist you if you need to make a claim on your policy.

As your risk management partner, we will work alongside you to help protect your organisation, whatever its size, activities, or mission.

'tmactive has recently engaged Gallagher to act as an insurance broker on its behalf. We have been very impressed with the speed at which they understood our business requirements and acted quickly to resolve outstanding issues and streamline processes. Gallagher has displayed a high level of professionalism and integrity at real value for money. We feel in very capable hands and look forward to a strong mutual and enduring business relationship.'

**Martin Guyton, Chief Executive, tmactive**

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# Managing Health and Safety Risk

Creating a safe workplace is about more than rules and regulations to keep you on the right side of the law. Adopting a health and safety culture can help reduce the risk of accidents, injuries, and complaints — and, therefore, claims.

This means that a safer workplace can impact the underwriting of your insurance and risk — potentially helping to lower your insurance premiums. It can also play a part in nurturing a more motivated and productive workforce, as it can help improve employee wellbeing.

‘I completed an excellent IOSH Health and Safety course in association with Gallagher, having been advised of the course by CLUK. The course tutor, Chris, was amazing, and the location was second to none. I really enjoyed the course and highly recommend it.’

**Susan Rider, General Manager, The Lenton Centre**

## Institution of Occupational Safety and Health (IOSH) training from Gallagher

Gallagher can support you with IOSH Managing Safely courses, which take place across our UK offices. The three-day course aims to provide managers, supervisors, and staff with the knowledge to manage health and safety in their organisations.

By attending, you can expect to achieve:

- Greater productivity from fewer hours lost due to sickness and accidents.
- Improved companywide safety awareness culture and appreciation of safety measures.
- Active staff involvement to improve the workplace.
- Enhanced reputation with your business stakeholders.
- An official IOSH training certificate/accreditation.

## Insight and learning for CLUK members

We provide CLUK members with key risk management insights and updates relevant to the charity and not-for-profit sectors, with topics including:

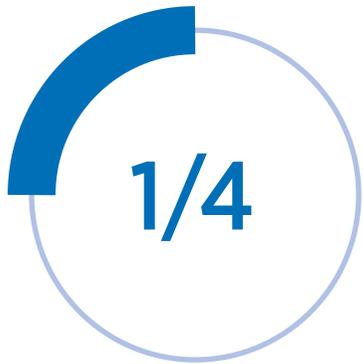
- Safeguarding
- Martyn's Law
- Risk Management
- Health and Safety Solutions
- Cyber Risk Management
- Market Updates

Topics may be explored via the CLUK E-Zine, face-to-face presentations, or invitations to seminars and webinars.



# Gallagher's Cyber Risk Management Practice

Understanding your organisation's likely risks and exposures means you can be better equipped to bolster and improve your cybersecurity processes. Gallagher has its own Cyber Risk Management team to help organisations take a proactive approach to their cyber exposure and strengthen defences.



Research suggests that around a quarter of UK charities have identified a cyber attack or breach.<sup>1</sup>

## Complimentary 30-minute Cyber Defence Check

A member of Gallagher's Cyber Risk Management Practice team can carry out a complimentary Cyber Defence Check for you as a preliminary review of your organisation's IT security. The 30-minute consultation will include:

- A discussion around your organisation's Cyber Risk Management procedures against industry best practices.
- An open-source intelligence investigation of your organisation's publicly facing assets.
- A chance to speak with an industry specialist and receive bespoke advice on your cybersecurity strategy.

## Ongoing support through Gallagher's Cyber Defence Centre

Our suite of cybersecurity services can be tailored for all types of organisation, regardless of size or scope. We can support you through cybersecurity risk assessment, cyber risk management certification, staff training, cyber webinars, incident response planning, and more. This is an ongoing package of support available as an annual service.



<sup>1</sup>Griffiths, Charles. The Latest 2023 Cyber Crime Statistics (updated December 2023). AAG-it.com (1 December 2023).

# About Gallagher

Founded by Arthur J. Gallagher in Chicago in 1927, Gallagher has grown to be a leading provider of insurance, reinsurance, risk management, and consulting services in the world.

With significant international reach, our organisation employs more than 52,000 people globally. We have a reputation for doing the right thing, earned day by day for nearly a century, and bring an unmatched level of experience and industry knowledge to our clients, find the best solution and deliver with world-class service.

Through our worldwide operations and partnerships, Gallagher is helping international businesses of all sizes with their insurance, risk management and advisory needs. Our strong international presence means we are able to offer exhaustive solutions and products globally. When you work with us, you open the door to innovative products, comprehensive service offerings and impeccable customer service.



COMMUNITY BROKER | LOCAL KNOWLEDGE | GLOBAL REACH

<p>Founded in</p> <h1>1927</h1> <p>with headquarters in the US</p>	<h1>960+</h1> <p>OFFICES GLOBALLY</p>
<h1>1Mn+</h1> <p>UK CUSTOMERS</p>	<p>A TEAM OF MORE THAN</p> <h1>2,800</h1> <p>INSURANCE SPECIALISTS IN THE UK</p>
<h1>2.3Bn</h1> <p>PREMIUM PLACED FOR OUR INDIVIDUAL AND BUSINESS CUSTOMERS</p>	<p>Regional UK network of</p> <h1>70+</h1> <p>branch locations</p>

# Connect with us.



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